

## How EnergyMate can help you

EnergyMate is here to help families struggling to pay their power bills or keep their home warm. It's a personalised, in-home service designed to help you:

- get on the best power plan,
- heat your home in the cheapest way,
- make your home energy-efficient so you're not using more electricity than you need, and
- use some energy-saving tips to make your electricity go further.

If you struggle to pay for power, or decide not to turn the heater on in winter to save money, EnergyMate is for you.

You'll be visited at home by an EnergyMate coach. EnergyMate coaches are trained financial mentors from your community who'll be able to give you advice based specifically on your needs. Here's what will happen when they arrive at your home.

## What you can expect



### Step 1 Getting on top of your bill

Your EnergyMate coach will go over your electricity bill with you, explain what it all means and how it works, and help find out which power plan is best for you.

Then we'll get on the phone to your power company with you. We'll get you all set up on a new plan if that's what is best for you, or we'll have a chat with them about what else we can do to tweak your plan so you're getting the most out of it.



### Step 2 Making sure your home is energy efficient

Your EnergyMate coach will also do a quick check of your home, including heating and lighting, and checking your hot water and appliances to see which are 'electricity hungry' and what we can do to make your electricity bill go further.

Some really simple, quick, and easy things can make a big difference to your power bill over time.



### Step 3 Helping you build an action plan

We'll help you build an action plan of the things you can do to get the most out of your electricity.

Your EnergyMate coach can also connect you with support from other agencies that'll help improve your home with things like free curtains or discounted insulation.

Your EnergyMate coach will leave after this step. In total you can expect the visit to last about 90 minutes.



### Step 4 A healthier home

We hope you'll immediately feel the benefits of an EnergyMate visit.

For some families and whānau, EnergyMate will help reduce your monthly power bill. For others, it might help get your house warmer in winter without spending any more than you do now.

Find tips for heating your home and help with understanding your power bill at

[energymate.nz](https://energymate.nz)

